**Reports from Chairmen and Treasurer in lieu of reports for the cancelled AGM this year**

Well who would have thought almost a year ago we would all be facing such a serious global threat to our well-being and our way of life. At our last AGM we were looking forward to a more financially safe future having, albeit with considerable reluctance, moved the cost of dead miles to our passengers and not from Community Cars reserves. We have been heartened by the fact that the majority of our passengers accepted this change and expressed their unreserved support for the scheme.

Also, at the last AGM we heard from Sean Asplin that there was still continued support from Norfolk County Council for our scheme and all things being equal no change was likely. Sean’s praise of our scheme resulted in David and me being invited to a meeting with Councillors at County Hall to discuss, along with another transport provider, the continued need for a combined community and county response to meeting the transport needs of a county with such a diverse population. It was an interesting and hopefully productive meeting.

All was going so well and then came Covid 19! As you will all be aware, the scheme continued to operate as normal until the seriousness of the pandemic resulted in the instructions and directions from Central Government to us all to modify our behaviour to protect both ourselves and others around us. As a committee we tried to find safe parameters within which to operate but very quickly realised that there was a stark choice - shut down entirely, or limit trips to medical appointments which are deemed necessary by either our two local surgeries, Great Massingham and Docking, or the Queen Elizabeth Hospital or another hospital. As a committee we also accepted that we had to respect the decisions of some of our drivers to withdraw from driving to protect themselves and their nearest and dearest. At an extraordinary committee meeting held on Tuesday 10th March it was unanimously agreed that Massingham Community Car Scheme would remain open for medical trips only as described above and only drivers willing to drive would be asked to do so.

Once again, it is heartening that our passengers have understood that restricting our service as described is, in the current crisis, the right and proper thing to do (however much that goes against the grain).

We would like to thank Barbara and Lucy for continuing to look after the office and take requests for transport. They tell us that many of the calls are, for some people, a chance to hear a friendly voice and have a chat. If that were all the scheme was achieving at the moment, I think you would agree that’s as important as organizing a trip to somewhere. Once again, thank you.

We should at this point offer our thanks to Ruth at Massingham surgery for her help and guidance in our decision making, for being on the end of a phone whilst we made our deliberations!

Whilst both David and I would like to be in a position to talk more positively about the future, all of us are aware that the future remains uncertain. What we can say is that true to form, local communities and businesses are rallying around to ensure that those around us who are in need are cared for. This is replicated all across our country and to everyone doing their bit, however small, we owe special thanks.

Let us hope that things return to some normality soon. In the meantime, to everyone, stay safe.

*Neil Steed and David Butterworth. Co-Chairs, Great Massingham Community Car scheme - 11th April 2020*

**AGM TREASUERS REPORT Apr 2019 to Mar 2020**

1. Please note that due to the Corona virus isolation, these accounts have not been audited. I have made arrangements with our auditor to complete the audit as soon as we are able to travel freely.
2. Once again, I have provided a detailed summary of our income and expenditure over the last financial year and a budget for the coming year. It should be noted that my figures only represent monies that have come through the treasurer, and do not include in detail the petty cash movements that include some contributions from passengers as well as office expenditure. Please be assured that I have a full breakdown of the petty cash which will, as always, be presented to the auditor.
3. Following the decision to transfer dead miles costs to the passengers we have reduced our outgoings significantly and have been very fortunate to receive several unexpected donations. This has meant we have been able to deposit £1000 back into our savings account as well as improve our current account balance, all of which is detailed in the summary.
4. You may note that staff pay has reduced this year, please be assured this is not as a result of lowering hourly pay, in fact hourly pay was increased last year and will be increased again this year to reflect the increase in the government’s living wage. The reduction is as a result of fewer hours being worked, mainly due to the success of the computerised booking system which has reduced workload significantly.
5. The projected budget for 2020/21 shows a break-even situation but hopefully we may be able to attract further funding, I have submitted a bid for funding from North Norfolk Council as we serve a few of their parishes. If this is successful it will provide a financial buffer which may be of help as we wrestle with the unknowns surrounding future office accommodation.

6. Once again, we must thank all the parishes who generously donate funds, the majority can be relied upon to continue their support, but as always it is not universal, this year Weasenham has refused to reply to several approaches.

*John Horsfield, Treasurer - 11th April 2020*